

Outlook 2016 Basic Functions English Edition Textbook

Understanding Outlook 2016 Basic Functions English Edition

Outlook 2016 basic functions English edition is a powerful email management tool designed to streamline communication, organize schedules, and enhance productivity for users worldwide. Whether you're a beginner or transitioning from earlier versions, mastering its core features can significantly improve your workflow. In this comprehensive guide, we will explore the fundamental functions of Outlook 2016, providing detailed insights to help you navigate this versatile application efficiently.

Getting Started with Outlook 2016

Before delving into the core functions, it's essential to understand the interface and initial setup process.

Installing and Setting Up Outlook 2016

- Download and install Outlook 2016 through your Microsoft Office suite.
- Launch the application and add your email account by entering your email address and password.
- Configure server settings if necessary, especially for custom or corporate email accounts.
- Set your preferred display options and themes for a personalized experience.

Understanding the User Interface

- Navigation Pane: Located on the left, it displays Mail, Calendar, People, and Tasks.
- Ribbon: The top menu that contains tools and commands categorized into tabs like Home, Send/Receive, Folder, View.
- Reading Pane: Shows email content without opening a separate window.
- To-Do Bar: Displays upcoming appointments, tasks, and flagged emails.
- Status Bar: Located at the bottom, showing information about your current view and email status.

Core Functions of Outlook 2016

Mastering the basic functions of Outlook 2016 enables users to handle email communications, manage schedules, and stay organized effectively.

Managing Emails

Email management is the primary function of Outlook. Here's how to handle emails efficiently:

- Sending Emails:
 - Click on 'New Email' in the Home tab.
 - Enter recipient(s), subject, and message content.
 - Attach files if necessary using the Attach File button.
 - Click Send to dispatch your email.

- Receiving Emails:
 - New emails appear automatically in your Inbox.
 - Refresh your inbox manually with the Send/Receive All Folders button.

- Organizing Emails:
 - Use folders to categorize messages.
 - Create new folders via right-clicking on your account name and selecting 'New Folder.'
 - Drag and drop emails into folders for better organization.

- Using Search Functionality:
 - Utilize the Search box at the top to find specific emails.
 - Use advanced search operators for precise results (e.g., from:, subject:, date:).

- Deleting and Archiving:
 - Delete emails by selecting and pressing Delete.
 - Archive emails to reduce inbox clutter by clicking Archive.

Managing Calendar and Appointments

The Calendar feature helps schedule, view, and manage appointments and meetings.

- Creating Appointments:

- Navigate to Calendar and click 'New Appointment.'
 - Enter details such as title, location, start/end times.
 - Set reminders and recurrence if needed.
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- Scheduling Meetings:
 - Click 'New Meeting' and add invitees.
 - Send meeting requests to coordinate with others.
 - Track responses in your calendar.
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- Viewing Calendar:
 - Switch between Day, Week, and Month views.
 - Overlay multiple calendars for comparison.
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- Sharing Calendars:
 - Share your calendar with colleagues for better scheduling.
 - Assign permissions to control what others can view or edit.

Managing Contacts with People (Contacts) Feature

Effective contact management ensures quick access to addresses and communication history.

- Adding New Contacts:
 - Click 'New Contact' and fill in details like name, email, phone number.
 - Save the contact for future reference.
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- Creating Contact Groups:
 - Group multiple contacts for mass emailing.
 - Name the group and add members accordingly.
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- Searching Contacts:
 - Use the search box in the People view to find contacts quickly.
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- Importing and Exporting Contacts:
 - Import contacts from other sources like CSV files.

- Export contacts for backups or migration.

Managing Tasks and To-Do List

Stay organized by keeping track of tasks within Outlook.

- Creating Tasks:
 - Click 'New Task' or use the Tasks view.
 - Enter task details, due dates, priority levels.
- Flagging Emails for Follow-up:
 - Right-click on an email and select 'Follow Up.'
 - Assign a due date and reminder.
- Tracking Tasks:
 - View tasks in the Tasks pane.
 - Mark tasks as complete when finished.

Advanced Basic Functions for Efficiency

Once familiar with the core features, you can leverage additional functions to enhance productivity.

Using Rules and Filters

Automate email management with rules:

- Create rules to automatically move, delete, or categorize incoming emails.
- Access rules via the Home tab > Rules > Manage Rules & Alerts.
- Example: Move all newsletters to a specific folder automatically.

Setting Up Signatures

Personalize your emails with signatures:

- Go to File > Options > Mail > Signatures.
- Create multiple signatures for different contexts.

- Set default signatures for new emails and replies/forwards.

Managing Multiple Accounts

Handle various email accounts from one interface:

- Add accounts via File > Add Account.
- Switch between accounts seamlessly within Outlook.

Backing Up and Restoring Data

Safeguard your information:

- Export data files via File > Open & Export > Import/Export.
- Save backups regularly to prevent data loss.

Common Troubleshooting Tips for Outlook 2016 Basic Functions

Encountering issues can be frustrating. Here are solutions for common problems:

- Email Not Sending or Receiving:
 - Check your internet connection.
 - Verify account settings.
 - Restart Outlook or your computer.
- Outlook Crashing or Freezing:
 - Update Outlook to the latest version.
 - Disable add-ins to identify conflicts.
 - Repair Office installation.
- Synchronization Problems:
 - Re-enter account credentials.
 - Clear cache or rebuild OST files.

Conclusion

Mastering the **Outlook 2016 basic functions English edition** empowers users to manage their communication and schedules effectively. From sending and organizing emails to managing calendars, contacts, and tasks, Outlook 2016 offers a comprehensive suite of tools designed to boost productivity. By understanding its core features and leveraging advanced functions like rules, signatures, and account management, users can customize their experience to suit their needs. Regular updates and troubleshooting ensure smooth operation, making Outlook 2016 an indispensable part of your daily digital workflow.

Whether you're using Outlook for personal or professional purposes, familiarizing yourself with these basic functions provides a solid foundation for efficient email and information management. Embrace the features, customize your workspace, and enjoy a more organized, productive digital experience.

Outlook 2016 Basic Functions English Edition: A Comprehensive Review

Microsoft Outlook 2016, particularly the Basic Functions English Edition, remains a cornerstone application for managing emails, calendars, contacts, and tasks effectively. Its intuitive design combined with powerful features makes it a preferred choice for both individual users and organizations. In this review, we delve into the various components of Outlook 2016, exploring its core functionalities, usability, customization options, and performance aspects to help users maximize their productivity.

Introduction to Outlook 2016 Basic Functions

Outlook 2016 is part of the Microsoft Office 2016 suite, tailored to streamline communication and organization workflows. The Basic Functions English Edition is specifically designed for users who prefer or require the interface in English, offering clarity and ease of navigation. Its primary purpose is to centralize email management while integrating tools for scheduling, contact management, and task tracking.

Key features include:

- User-friendly interface
- Seamless integration with Microsoft Office applications
- Robust email management tools
- Calendar and scheduling functionalities
- Contact organization
- Task and note management
- Customization and add-in support

Getting Started with Outlook 2016

Installation and Setup

Installing Outlook 2016 is straightforward, especially for users with existing Microsoft Office licenses. The setup process involves:

- Downloading the installer from Microsoft's official site or authorized vendors
- Following the on-screen prompts for installation
- Signing in with a Microsoft account or organizational credentials
- Configuring initial settings such as email accounts, time zone, and display options

Once installed, users are greeted with a clean, organized interface designed for intuitive navigation.

Initial Configuration

The initial setup involves adding email accounts, which can be done via:

- Automatic Setup: Enter email address and password; Outlook configures server settings automatically.
- Manual Setup: For custom server configurations, users can input server addresses, ports, and security settings.

Additionally, users can customize their interface, choosing themes, adjusting reading pane preferences, and setting default email signatures.

Core Functionalities of Outlook 2016

1. Email Management

Email handling is the backbone of Outlook 2016. Its features include:

- Multiple Account Support: Manage emails from various providers (Exchange, Gmail, Yahoo) within a single interface.
- Inbox Organization:
 - Folders and Subfolders: Create personalized folders for categorization.
 - Rules and Filters: Automate email sorting (e.g., moving newsletters to a specific folder).
 - Focused Inbox: Separates important messages from others, reducing clutter.

- Email Composition:
- Rich formatting options
- Attach files, images, and hyperlinks
- Insert signatures and templates
- Search Functionality:
- Instant search bar with advanced filters
- Search within folders or across all mailboxes
- Email Encryption and Security:
- Support for S/MIME encryption
- Digital signatures
- Junk mail filtering and phishing protection

2. Calendar and Scheduling

The calendar function in Outlook 2016 is vital for managing appointments and meetings:

- Creating Appointments and Meetings:
- Set date, time, location
- Add descriptions and attachments
- Invite participants via email
- Sharing Calendars:
- Share with colleagues or family members
- Set permissions for viewing or editing
- Multiple Calendar Support:
- Overlay multiple calendars for comprehensive scheduling
- View shared and personal calendars side-by-side
- Reminders and Alerts:
- Customizable notifications for upcoming events
- Recurring Events:
- Establish repeating appointments (daily, weekly, monthly)

3. Contact Management

Efficient contact organization helps streamline communication:

- Adding Contacts:
- Manual entry or import from other applications
- Contact Details:
- Multiple phone numbers, email addresses, physical addresses

- Notes and custom fields
- Contact Groups:
 - Create distribution lists for bulk emailing
- Integration with Social Networks:
 - View social media profiles linked to contacts

4. Tasks and Notes

Stay organized with task and note management features:

- Creating Tasks:
 - Set deadlines and priorities
 - Track progress
- To-Do Bar:
 - View upcoming tasks and appointments in a consolidated view
- Notes:
 - Quick jotting of ideas or reminders
 - Categorize notes for easy retrieval

5. Email Attachments and File Management

Handling attachments is simplified:

- Attach files directly from the computer or cloud services like OneDrive
- Save email attachments to local storage or cloud
- Preview attached documents without opening external applications

Advanced Features and Customization

1. Rules and Automation

Outlook 2016 offers extensive automation options:

- Create rules to automatically sort incoming emails based on sender, subject, or keywords
- Set up alerts for specific types of messages
- Automate responses with templates

2. Add-ins and Extensions

Enhance functionality through supported add-ins:

- Calendar sharing tools
- CRM integrations
- Productivity boosters like Todoist or Evernote

3. Customizing the Interface

Personalize the workspace:

- Change themes and color schemes
- Customize the ribbon and quick access toolbar
- Adjust reading pane placement (bottom or right)
- Set default font and message formatting

4. Data Backup and Export

Safeguard your data:

- Export emails, contacts, and calendars
- Import data from other Outlook profiles or applications

Performance, Usability, and Support

Performance Aspects

Outlook 2016 is optimized for stability and speed, but performance can vary based on:

- Size of mailbox and stored data
- System resources
- Network connectivity

Regular maintenance, such as archiving old emails and updating software, enhances performance.

Usability and User Interface

The interface is designed with simplicity in mind:

- Ribbon-based toolbar for quick access
- Navigation pane for switching between Mail, Calendar, Contacts, and Tasks
- Search bar for rapid information retrieval
- Touch-friendly elements for use on tablets or touch-enabled devices

Support and Updates

Microsoft provides ongoing support:

- Security updates
- Feature enhancements
- Compatibility patches

It's advisable to keep Outlook updated to ensure security and access to new features.

Limitations and Considerations

While Outlook 2016 is powerful, some limitations include:

- Limited cloud integration compared to newer versions
- Occasional performance issues with very large mailboxes
- Compatibility constraints with certain add-ins or third-party tools

Users should consider these factors and evaluate whether an upgrade or additional tools may be necessary.

Conclusion

Outlook 2016 Basic Functions English Edition offers a robust, user-friendly platform for managing email, calendars, contacts, and tasks efficiently. Its comprehensive set of features caters to both casual users and professionals, emphasizing productivity and organization. While it may lack some of the advanced cloud-based functionalities of newer versions, its stability, customization options, and core capabilities make it a reliable choice for everyday communication and scheduling needs. With proper setup and utilization of its features, users can significantly streamline their workflows and maintain better control over their digital correspondence and scheduling.

Whether you're managing personal emails or coordinating team schedules, Outlook 2016 remains a versatile and powerful tool worth mastering.

QuestionAnswer How do I set up my email account in Outlook 2016 Basic English Edition? To set up your email account, open Outlook 2016, go to File > Add Account, enter your email address, and follow the prompts to complete the setup process. What are the basic steps to create a new email message in Outlook 2016? Click on New Email in the Home tab, enter the recipient's email address, add a subject and message body, then click Send to dispatch your email. How can I organize my emails using folders in Outlook 2016? Right-click on your Inbox or other folders, select 'New Folder,' name it, and then drag and drop emails into these folders to keep your inbox organized. What is the process to schedule a meeting or appointment in Outlook 2016? Go to the Calendar view, click on New Appointment or New Meeting, fill in the details like date, time, and attendees, then click Save & Close or Send. How do I set up a signature in Outlook 2016 Basic English Edition? Navigate to File > Options > Mail > Signatures, click New, create your signature, then assign it as default for new emails or replies, and click OK.

Related keywords: Outlook 2016, email management, calendar, contacts, tasks, basic functions, English edition, email setup, inbox organization, calendar sharing

AN INTRODUCTION TO ENGLISH LANGUAGE

An Introduction to English Language

The English language is one of the most widely spoken and influential languages in the world today. From global business and international diplomacy to entertainment and technology, English serves as a vital communication tool across countless domains. Understanding the roots, development, and characteristics of the English language is essential for learners, educators, linguists, and anyone interested in global communication. This comprehensive guide aims to provide an insightful introduction to the English language, exploring its history, structure, global significance, and future trends.

Historical Background of the English Language

The Origins of English

English is a Germanic language that originated in early medieval England. Its roots can be traced back to the Anglo-Saxon tribes?Angles, Saxons, and Jutes?that migrated to the British Isles around the 5th century AD. The language spoken by these tribes formed the basis of Old English.

The Evolution Through Ages

The history of English is marked by several distinct periods:

- **Old English (c. 450?1150 AD):** Characterized by Germanic roots, Old English was heavily influenced by Norse invaders and Latin church influence.
- **Middle English (c. 1150?1500 AD):** Marked by Norman conquest in 1066, which introduced Norman French vocabulary and grammar influences.
- **Early Modern English (c. 1500?1700 AD):** The Renaissance brought a revival of classical learning, expanding vocabulary and standardizing spelling and grammar.
- **Modern English (1700 AD to present):** The language continued to evolve with colonial expansion, technological advances, and globalization, leading to the diverse forms of English spoken today.

The Role of Literary and Cultural Influences

English literature, from Geoffrey Chaucer's Canterbury Tales to William Shakespeare's plays and modern authors like J.K. Rowling, has significantly shaped the language's development. Cultural exchanges through colonization, trade, and diplomacy have also contributed to the vocabulary and idiomatic expressions in English.

The Structure and Features of the English Language

Phonology and Pronunciation

English phonology includes a wide range of vowel and consonant sounds. The pronunciation varies significantly across different regions and accents, which adds to the language's richness but also presents challenges for learners.

Vocabulary and Lexicon

English boasts one of the largest vocabularies among languages, with estimates ranging from 150,000 to over a million words, considering technical and scientific terms. This extensive lexicon is a result of:

- Borrowings from Latin, French, Greek, and other languages
- Coining of new terms during technological and scientific advancements
- Slang and colloquialisms evolving over time

Grammar and Syntax

English grammar is characterized by:

- Relatively simple verb conjugation compared to other languages
- Use of auxiliary verbs for tense and aspect (e.g., be, have, do)
- Flexible word order, with Subject-Verb-Object being standard
- Extensive use of prepositions and articles

Writing System

English uses the Latin alphabet, consisting of 26 letters. Its orthography (spelling system) can be complex due to historical spelling conventions, silent letters, and irregular pronunciation rules.

The Global Significance of the English Language

English as a Global Lingua Franca

Today, English is regarded as the world's primary lingua franca—an auxiliary language used for international communication. It is the official or working language in over 50 countries and widely used in international organizations like the United Nations and the International Olympic Committee.

English in Business and Commerce

English dominates international business, finance, and trade. Many multinational corporations operate primarily in English, and proficiency is often a prerequisite for global career opportunities.

English in Science, Technology, and Education

A significant portion of scientific research, technological development, and academic publications are in English. Universities worldwide offer courses in English to attract international students.

English in Media and Entertainment

English-language media, including movies, music, television, and literature, have a global reach. Hollywood films, English pop music, and online streaming platforms have popularized the language worldwide.

English on the Internet and Social Media

English is the dominant language on the internet, accounting for a large percentage of online content. Social media platforms facilitate global interaction primarily in English, further fostering its

universal status.

Learning and Teaching the English Language

Why Learn English?

Learning English offers numerous benefits:

- Access to a vast amount of information and educational resources
- Enhanced employability and career prospects
- Ability to communicate with people worldwide
- Participation in global culture and entertainment

Methods of Learning English

Effective approaches include:

- Classroom instruction with trained teachers
- Online courses and language learning apps
- Immersive experiences through travel and cultural exchange
- Practice with native speakers or language exchange partners

Challenges in Learning English

Some common difficulties faced by learners are:

- Complex spelling and pronunciation rules
- Irregular verb forms
- Idiomatic expressions and phrasal verbs
- Regional accents and dialects

The Future of the English Language

Emerging Trends

English continues to evolve with technological innovations:

- Increased influence of digital communication and social media
- Emergence of new slang and internet vernacular
- Globalization leading to more diverse accents and dialects
- Integration of loanwords from other languages due to cultural exchange

Potential Challenges

As the language grows, there are concerns about:

- Language homogenization potentially overshadowing regional dialects
- Loss of linguistic diversity
- Difficulty in maintaining standardization across different regions

Conclusion

The English language remains a dynamic and influential means of communication. Its rich history, extensive vocabulary, and widespread use make it an invaluable global asset. Whether for personal growth, academic pursuits, or professional development, learning English opens doors to countless opportunities. As the world continues to embrace globalization and technological innovation, the role of English is poised to expand further, shaping the future of international communication.

Keywords for SEO Optimization:

- Introduction to English language
- History of English
- English language structure
- Global importance of English
- Learn English online
- English language development
- English as a lingua franca
- Benefits of learning English
- Future of the English language
- English language learning tips

Introduction to the English Language: A Comprehensive Overview

The English language, often regarded as the global lingua franca, has a rich history, complex structure, and widespread influence that permeates nearly every corner of the world. As one of the most widely spoken and studied languages today, understanding its fundamentals offers invaluable

insights into its role in communication, culture, and international relations. This detailed exploration delves into the origins, evolution, grammatical features, vocabulary, phonetics, and the significance of English in contemporary society.

Historical Background of the English Language

Origins and Early Development

The roots of English trace back over 1,400 years to the Germanic tribes—namely the Angles, Saxons, and Jutes—who migrated to the British Isles around the 5th century AD. These tribes brought with them their languages, which gradually coalesced into what we now call Old English.

Key points about early English:

- Old English (circa 450–1150 AD): Characterized by a complex system of inflections, a vocabulary heavily influenced by Latin and Norse, and a rich oral tradition including epic poetry like *Beowulf*.
- Influence of Latin and Norse: Latin arrived through Christian missionaries, while Norse influence increased due to Viking invasions, shaping vocabulary and syntax.

Middle English and the Norman Conquest

The Norman Conquest of 1066 marked a pivotal turning point:

- Norman French influence: The ruling class spoke Norman French, which heavily influenced the vocabulary, especially in law, governance, art, and cuisine.
- Language features: Middle English (circa 1150–1500) saw simplification of inflectional endings and an expansion of vocabulary.

Early Modern English and the Renaissance

From the late 15th to the early 17th century:

- The Renaissance: Brought a revival of classical learning and an influx of Latin and Greek words.
- The printing press: Invented by Johannes Gutenberg, it standardized spelling and grammar, making literature more accessible.
- Notable figures: William Shakespeare and the King James Bible significantly shaped the language.

Modern English and Global Spread

Since the 17th century:

- Colonial expansion: British colonization spread English worldwide.
- Industrial Revolution: Facilitated international trade and communication.
- Contemporary English: Continues to evolve with influences from numerous languages and cultures, especially in the digital age.

Structural Aspects of the English Language

Phonetics and Pronunciation

English phonetics is known for its complexity and variability:

- Consonant and vowel sounds: The language features approximately 24 consonant sounds and around 20 vowel sounds, with many variations.
- Spelling and pronunciation discrepancies: Due to historical influences, English spelling often does not align directly with pronunciation (e.g., though vs. through).

Grammar and Syntax

English grammar, while relatively straightforward compared to some languages, has distinctive features:

- Parts of speech: Nouns, verbs, adjectives, adverbs, pronouns, prepositions, conjunctions, and interjections.
- Sentence structure: Typically follows a Subject-Verb-Object (SVO) order.
- Tenses: Present, past, future, along with perfect and progressive aspects.
- Agreement: Subject-verb agreement in number and person.
- Modifiers: Use of adjectives and adverbs to add detail.

Vocabulary and Lexicon

English boasts an extensive vocabulary, estimated at over a million words:

- Loanwords: Borrowed extensively from Latin, French, Greek, German, and many other

languages.

- Synonyms and antonyms: Rich variety of words with nuanced differences, offering precision and expressiveness.
- Neologisms: Continual creation of new words, especially in technology and popular culture.

Unique Features of the English Language

Orthography and Spelling

English spelling can be irregular due to its diverse origins:

- Historical influences: Words retain spellings from older forms or borrowed languages.
- Examples: Knight, psychology, colonel.
- Spelling reforms: There have been proposals but no widespread standardization.

Idioms and Phrasal Verbs

Idiomatic expressions and phrasal verbs are integral:

- Idioms: Phrases whose meanings are not deducible from individual words (e.g., kick the bucket).
- Phrasal verbs: Verb + particle combinations with idiomatic meanings (e.g., look up, give in).

Varieties and Dialects

English manifests in numerous dialects:

- British English: Variations like Cockney, Received Pronunciation.
- American English: Distinct vocabulary and pronunciation.
- Other varieties: Australian, Canadian, Indian English, each with unique features.

The Role of English in the Modern World

Global Lingua Franca

English is the primary language of:

- International diplomacy
- Business and commerce
- Science and technology
- Entertainment and media

English in Education and Research

- Most scientific journals publish in English.
- Universities worldwide offer courses in English.
- English proficiency is often a requirement for international careers.

The Digital Age and English

- Dominance in internet content, social media, and digital communication.
- Emergence of digital slang, memes, and abbreviations, influencing language evolution.

Cultural Impact

- English-language music, films, and literature shape global pop culture.
- Cultural exchange and understanding facilitated through shared language.

Learning and Teaching English

Methods and Approaches

- Traditional grammar-translation
- Communicative language teaching
- Immersive and bilingual approaches
- Use of technology and online platforms

Challenges for Learners

- Irregular spelling and pronunciation
- Idiomatic expressions
- Extensive vocabulary
- Variations in dialects and accents

Resources and Tools

- Language apps (Duolingo, Babbel)
- Online courses and tutorials
- Media and literature in English
- Language exchange programs

Conclusion

The English language remains a dynamic, influential, and complex means of communication. Its history reflects centuries of cultural exchange and adaptation, shaping a language that is both diverse and adaptable. For learners, educators, and global citizens alike, understanding English's structure, history, and role in society unlocks numerous opportunities for connection, learning, and cultural appreciation. As it continues to evolve in the digital age, English's significance is poised to grow, cementing its status as a cornerstone of international communication.

In summary, mastering the English language provides access to a vast repository of knowledge, culture, and opportunities. Its rich history and widespread use make it a fascinating subject of study and an essential skill in today's interconnected world. Whether for academic pursuits, professional advancement, or cultural engagement, an introduction to English opens the door to endless possibilities.

Question What are the key features that define the English language? English is a West Germanic language characterized by a rich vocabulary, extensive use of loanwords, and a flexible grammar system. It is known for its adaptability, widespread global use, and its role as a lingua franca in international communication. **Answer** How did the English language develop over time? English evolved from the Anglo-Saxon languages brought to Britain by Germanic tribes around the 5th century. It was later influenced by Norman French, Latin, and other languages, leading to the Modern English we use today. This development spans Old English, Middle English, and Modern English periods. Why is English considered a global language? English is considered a global language because it is the primary or secondary language in many countries, used extensively in international business, science, technology, entertainment, and diplomacy, making it a key tool for global communication. What are the main components of learning the English language? Learning English involves mastering four main components: reading, writing, listening, and speaking. Additionally, understanding grammar, vocabulary, pronunciation, and cultural context are essential for effective communication. How has the internet influenced the spread and evolution of the English language? The internet has accelerated the global spread of English, introduced new slang, abbreviations, and digital communication styles, and facilitated intercultural exchange, thereby continuously shaping and evolving the language in real-time.

Related keywords: English language, language learning, linguistics, grammar, vocabulary, pronunciation, syntax, phonetics, language skills, language history

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